

# 2024 Impact Report

For more than 50 years, Rosie's Place has turned hope into help for thousands of women seeking sanctuary, stability and opportunity. Over the past year, we:

## ADVOCACY

Ensured that **2,014 women remain housed through eviction prevention services, an increase of 24% from the previous year.** Our Advocates completed **more than 30,000 visits with guests, both on-site and through our Advocacy Helpline,** assisting them with rent and utility arrearages, accessing shelter, transportation and more.



## FOOD PROGRAMS

Served **152,000 nutritious and culturally inclusive meals, a 47% increase from the year before and an average of more than 400 meals a day.** Our Dining Room is open 365 days a year, with breakfast, lunch and dinner offered on-site or to-go. Our Food Pantry provided groceries to **8,300 women, a 22% increase over the year prior with an average of 303 guests served a day.**



## OVERNIGHT SHELTER & HOUSING

Provided welcoming and supportive shelter to **178 women. Of the women who entered our Overnight Shelter and sought housing assistance, 25% secured transitional or permanent housing.** The Overnight Shelter is open 365 days a year to provide women with a warm safe bed for 28 days.



## DAY SHELTER

Provided respite and community to more than **12,000 women** over the course of the year. At Rosie's Place, guests accessed **2,775 showers, 883 loads of laundry, 5,903 phone and computer appointments and 3,024 toiletry kits.**



## LEGAL PROGRAM

Assisted **1,100 guests with legal aid and resources related to immigration, housing, employment, family law and CORI sealing through in-person visits and our Legal Helpline, with 650 women receiving additional support** through referrals to our legal aid partners.



## WOMEN'S EDUCATION CENTER

Enrolled **305 English for Speakers of Other Languages (ESOL) students in 607 on-site and virtual classes.** Our students also learned in computer labs, through teaching phone calls and by using app-based educational software through their phones.



## EMPLOYMENT SPECIALIST

Worked with **304 guests and placed 25 guests in jobs. An additional 26 women entered and completed job training programs—more than twice as many as the previous year.** Guests meeting with our Employment Specialist received assistance with resume and cover letter writing, online job searching and many other work-related issues.



## HOUSING STABILIZATION

**Supported 58 newly housed women and women at risk of eviction** through regular home visits and consistent contact with property owners and management companies, **keeping 100% of the guests served through this program healthy and housed.** Our team assisted with support services such as funding for back rent and utilities, furniture, referrals to behavioral health programs and housing court assistance.



## RECOVERY SPECIALIST

Conducted **900 visits with 100 women** over the course of the year, working one-on-one to assist guests with recovery and care coordination and promoting harm reduction among our guests with substance use disorders.



## PUBLIC POLICY

**Engaged guests in civic action through monthly Public Policy Council meetings.** Supported guests in preparing and submitting testimony to state legislators, covering topics such as the Mass. Rental Voucher Program, rent stabilization, the Affordable Homes Act and the state budget.



**Rosie's Place** relies solely on the generous support of individuals, foundations and corporations and does not accept any city, state or federal funding. We are proud that 85 cents of every dollar raised goes directly to essential services for our guests.