# A YEAR AT-A-GLANCE

Thanks to friends like you, Rosie's Place extends our heart and our help to women struggling with homelessness and poverty. Over the past year, we:

#### **ADVOCACY**

Completed more than **29,000** visits with guests, more than double from last year, both on-site and through our Advocacy Helpline to assist guests with eviction prevention and utility help, accessing shelter, obtaining birth certificates, transportation, service letters, and toiletries. **1,626** women were helped with eviction prevention, a **39%** increase from last year.



## FOOD PROGRAMS

Served more than **103,000** nutritious and culturally inclusive meals, a **63%** increase from the previous year. Our Dining Room was open 365 days with breakfast, lunch, and dinner offered on-site or to-go. The demand for lunch alone increased by a staggering 88%. Our Food Pantry provided groceries to **up to 350 women** daily—over **1,700** unique guests each week.



#### **OVERNIGHT SHELTER and HOUSING ASSISTANCE**

**Provided safe and welcoming stays to 177 guests.** A total of 231 guests accessed housing search services, with 16 women securing permanent or transitional housing.



#### **DAY SHELTER**

Provided safe and welcoming respite for thousands of women with a range of lifelines to guests in need of emergency support. Our Front Desk staff helped guests access a combined **2,297 showers, 854 loads of laundry, and over 3,700 appointments to use private phones or computers**.



#### **HOUSING STABILIZATION**

**Ensured that 100% of the 92 guests** who worked with our Stabilization Advocates **remained housed and stable**. Our team assisted with support services such as funding for back rent and utilities, furniture, referrals to therapy and detox programs, and housing court assistance.



#### **LEGAL PROGRAM**

Assisted **nearly 1,000 guests** with legal aid and resources related to family law, immigration, housing, employment, and CORI sealing **through in-person visits and our Legal Helpline**. This included 437 guests who received third-party extended support in collaboration with our legal partners.



### **WOMEN'S EDUCATION CENTER**

Provided educational opportunities to nearly 270 English to Speakers of Other Languages students on-site, in computer labs, over Zoom, through English learning phone calls, and the Cell-Ed phone program to support English language learning. Our Employment Specialist helped 277 women through 647 job-related visits and placed 24 women in jobs with 13 additional women participating in job training programs.



#### **MENTAL HEALTH SERVICES**

**Met with more than 200 guests each quarter** on-site and in the community to provide resources and referrals for substance use disorder programs, including detox, sober homes, intensive outpatient programs, and recovery groups.



## **PUBLIC POLICY**

**Advocated for city, state and federal policies** that improve conditions and experiences for our guests. Conducted monthly meetings with at least 10 guests on topics related to legislative priorities.



